

# BOFI HOLDING, INC. 2015 Raymond James US Banks Conference

September 2015

NASDAQ: BOFI



#### **Safe Harbor**

This presentation contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995 (the "Reform Act"). The words "believe," "expect," "anticipate," "estimate," "project," or the negation thereof or similar expressions constitute forward-looking statements within the meaning of the Reform Act. These statements may include, but are not limited to, projections of revenues, income or loss, estimates of capital expenditures, plans for future operations, products or services, and financing needs or plans, as well as assumptions relating to these matters. Such



statements involve risks, uncertainties and other factors that may cause actual results, performance or achievements of the Company and its subsidiaries to be materially different from any future results, performance or achievements expressed or implied by such forward-looking statements. For a discussion of these factors, we refer you to the Company's reports filed with the Securities and Exchange Commission, including its Annual Report on Form 10-K for the year ended June 30, 2015. In light of the significant uncertainties inherent in the forward-looking statements included herein, the inclusion of such information should not be regarded as a representation by the Company or by any other person or entity that the objectives and plans of the Company will be achieved. For all forward-looking statements, the Company claims the protection of the safe-harbor for forward-looking statements contained in the Reform Act.



# **Q4 Fiscal 2015 Financial Highlights**

Q4 2015 vs. Q4 2014	Amount (\$MM or %)	Increase (%)
Asset growth	\$1,420.7	32.3%
Deposit growth	\$1,410.4	46.4%
Loan portfolio growth	\$1,395.8	39.5%
Loan portfolio origination growth	\$171.4	25.2%
Non-performing assets to total assets	55 bps	9 bps
Net Income	\$24.4	52.4%
Diluted EPS	\$1.54	41.3%

Return on Equity: 18.86%

Return on

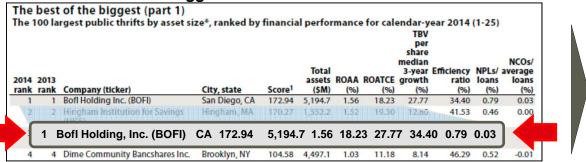
**Assets: 1.73%** 



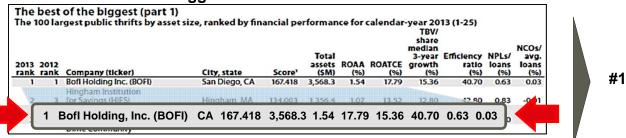
#1

# Bofl is Consistently Ranked among the Best of the Biggest Thrifts by SNL Financial...

#### 2014 The Best of the Biggest Thrifts



#### 2013 The Best of the Biggest Thrifts



#### 2012 The Best of the Biggest Thrifts

012 ank		City, state	Score'	Total assets (SM)	ROAA	ROATCE (%)	TBV/ share median 3-year growth (%)		loans	NCOs/ avg. loans (%)
1	2 Boff Holding Inc. (BOFI)	San Diego, CA	154.986	2,874.3	1.44	17.72	14.33	38.05		0.29
at .	i Malaga Financial Corp. (MLGF)	Palos Verdes Estates, CA	142.629	E. 8 (2)/5	1.41	13,64	11.60	34.99	0.22	-0.01
.3	3 Hingham Institution for Savings (HIFS)	Hingham, MA	138.675	1,205.9	1.15	15.05	12.80	40.69	0.63	
5	1 Bofl Holding, Inc. (BOFI)	CA 154.986	2,87	4.3 1.4	4 17.7	72 14.33	38.05	1.11 0.2	9 .55	15
6	34 Meta Financial Group Inc. (CASH)	Sioux Falls, SD	82.364	1,763.3	1.14	16.03	17.83	82.27	2.54	0.29
7	6 Oritani Financial Corp. (ORIT)	Township of Washington, NJ	81.633	2,809.7	1.29	6.73	0.10	37.04	1.56	0.15

Source: SNL Financial



# ...and is also a Top Performer among the Broader Universe of all Public Banks and Thrifts

	2014 rank	2013 rank		Total assets (\$000)	2013 ROAE (%)	2013 ROAA (%)	Non-interest income/total revenue (%)	Capital ratio (%)	Efficiency ratio (%)	Non- performing loans/total loans (%)
	1	79	Central Pacific Financial Corp., Honolulu, HI	\$4,741,198	27.7	3.73	28.96	21.6	74.39	2.47
	2	N/A	Palmetto Bancshares, Inc., Greenville, SC	\$1,090,229	26.06	2.53	26.36	15.5	77.24	5.45
	3	N/A	First National Community Bancorp, Inc., Dunmore, PA	\$1,003,808	18.72	0.67	17.8	11.6	101.74	0.99
>	4	4	Bofl Holding, Inc., San Diego, CA	\$3,568,299	17.97	1.6	20.28	15.7	41.12	0.64
	5	29	Southside Bancshares, Inc., Tyler, TX	\$3,445,663	16.5	1.22	19.59	21.7	63.62	0.89
	6	6	Bank of the Ozarks, Inc., Little Rock, AR	\$4,787,068	15.5	2.04	26.64	17.1	47.71	0.26
	7	63	Western Alliance Bancorporation, Phoenix, AZ	\$9,307,095	14.34	1.35	2.79	12.4	55.6	2.45
	8	16	First Financial Bankshares, Inc., Abilene, TX	\$5,222,208	13.75	1.64	26.42	17	52.2	1.05
	9	11	Hingham Institution for Savings, Hingham, MA	\$1,356,441	13.63	1.06	4.14	13.8	43.26	0.55
	10	23	Alerus Financial Corporation, Grand Forks, ND	\$1,380,733	13.58	1.54	63.97	14.3	74.03	0.57

Source: ABA Banking Journal, May 2014

Note: Public banks and thrifts with total assets of \$1-10 billion dollars



# **Bofl is a Top Quartile Performer Versus Bank Peer Group**

The 95% on ROE means that the Bank outperformed 95% of all Banks. The 15% G&A ranking means that only 15% of Banks spend less on G&A than Bofl. Peer group includes savings banks greater than \$1 billion dollars.

#### **Bofl Federal**

	Bank	Peer Group	Percentile
ROAA	1.67%	0.77%	93%
Return on equity	18.97%	6.75%	95%
G&A	1.37%	2.66%	15%
Efficiency ratio	30.52%	67.93%	3%

Source: Uniform Bank Performance Report (UBPR) as of 3/31/15

Note: Peer group is all savings banks with assets greater than \$1 billion for quarter ended 03/31/15



# Our Business Model is More Profitable Because Our Costs are Lower

As % of average assets	Bofl <sup>1</sup> (%)	\$1-\$10bn <sup>2</sup> (%)
Net interest income	3.89	3.51
Salaries and benefits	0.69	1.51
Premises and equipment	0.12	0.35
Other non-interest expense	0.55	1.13
Total non-interest expense	1.36	2.99
Core business margin	2.53	0.52

<sup>1.</sup> Bofl Federal Bank only for the three months ended 3/31/15 - the most recent data on FDIC website "Statistics on Depository Institutions Report" Excludes Bofl Holding, Inc. to compare to FDIC data

<sup>2.</sup> Commercial banks by asset size. FDIC reported for three months ended 03/31/15. Total of 480 institutions \$1-\$10 billion



#### **Corporate Profile and Vision**











#### **Vision**

We aspire to be the most innovative branchless bank in the United States providing products and services superior to our branch based competitors

#### **Key Facts**

- \$5.8 billion asset savings and loan holding company<sup>1</sup>
- 14-year operating history, publicly traded on NASDAQ (BOFI) since 2005
- Headquartered in single branch location in San Diego, CA
- 467 employees (\$12.5 million in assets per employee)<sup>1</sup>
- Market Capitalization of \$1.93 billion<sup>2</sup>

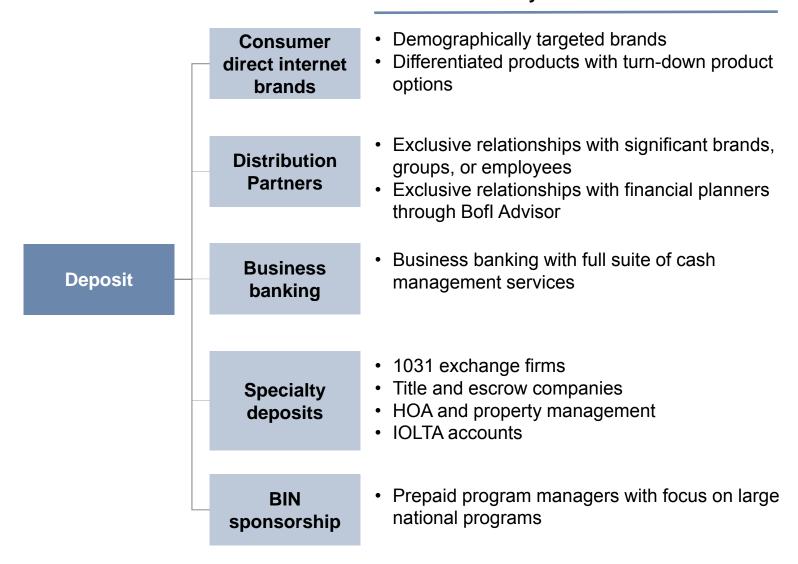
<sup>1.</sup> As of 06/30/15

<sup>2.</sup> As of 08/03/2015 closing price of \$124.33 per share



#### **Diversified Branchless Deposit Businesses**

#### **Key Elements**



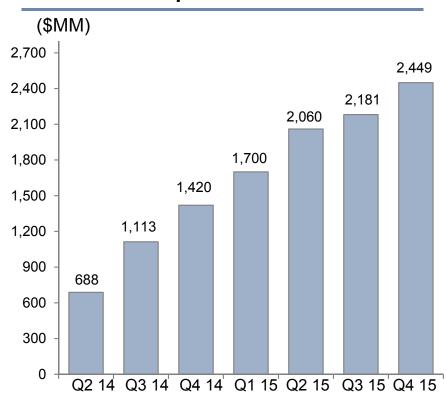


# **Diversified and Improving Deposit Mix Including Rapidly Increasing Business Banking Deposits**

#### **Diversified Deposit Base**

# Percent CD's 17.8% 34.4% Savings Money Market

#### Rapid Business Banking Deposit Growth



Note: 100% of deposits equals \$4,451.9 MM as of 06/30/2015



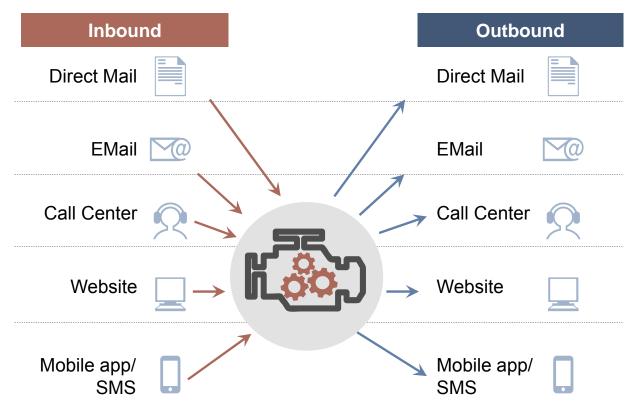
# **Key Areas of Growth**

Key Growth Areas	Growth <sup>1</sup> 06/2014 - 06/2015
Checking balance	17%
MMS balance	138%
Savings balance	130%
CD balance	- 38%
Transaction account balance	58%

<sup>1.</sup> Growth is shown for core deposits



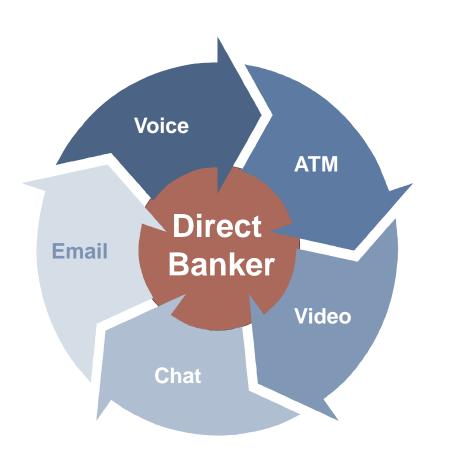
# We are Building a Better Real-Time Data Engine to Drive Customer Touch-Points Based on a Wide Range of Data Sources



- Advanced multichannel integration
- Pervasive analytics utilizing customer data, microsegmentation and predictive modeling
- Real time interactions management for increased conversion rates
- Product offerings and pricing schemes, based on microsegments and optimized by channel



# **Bofl's Vision for Multi-Channel Customer Service and Transactions**



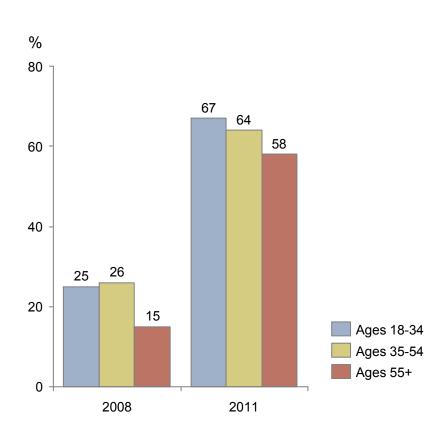
- · Aggressive outbound
  - segmented call lists based upon behavioral segmentation (e.g., usage)
- Utilization of third party and internal data
- Coordinated multi-channel marketing
- Utilize third party infrastructure (e.g., ATMs to deposit cash and reload networks)
- Incorporate personalized elements (video, chat) into direct banker interactions
- Mobile and Remote RDC through iPhone and Android applications



# The Tipping Point for Consumer and Business Banking Customers

- Consumers are disenchanted with traditional banks
- Cost structure of business and consumer accounts are significant concerns
- Technology has removed final barriers to branchless banking (remote deposit capture, reload networks, enhanced ATMs for depositing of cash)
- Ubiquity of mobile and smartphones
- Consumers can feel connection and relationship via electronic media (phone, video, chat, social)

#### Internet Banking/ New Preferred Method

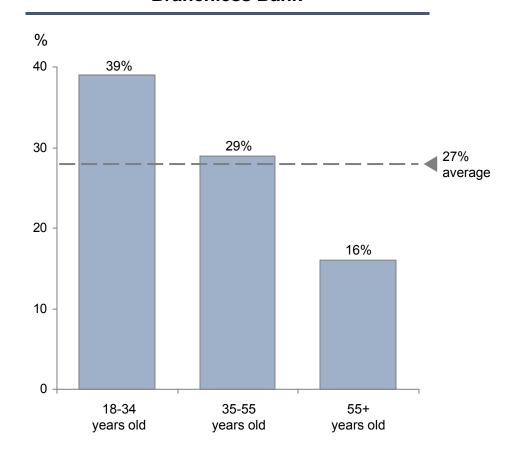


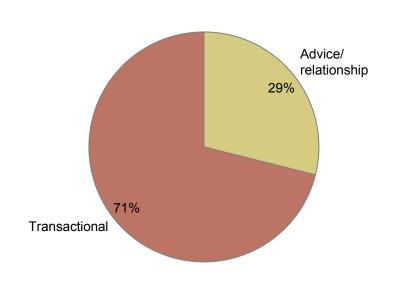


# Retail Customers are Willing to Switch Primary Accounts to Branchless Banks

% Willing To Switch Primary Account To Branchless Bank

% Of Retail Banking Customers - Transactional vs. Relationship

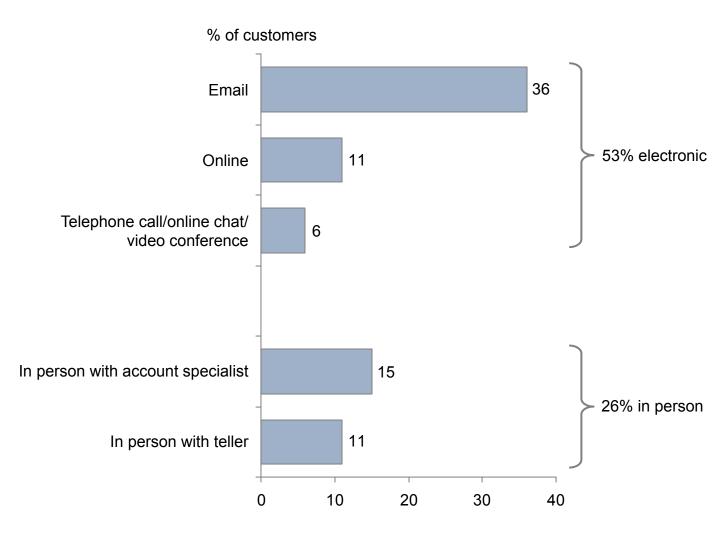




Source: The Digital Disruption in Banking, Accenture 2014



# **Customers Prefer to Become Aware of Financial Products and Services through Electronic Channels**

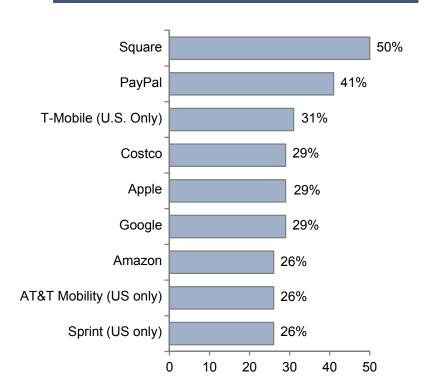


Source: Mercator Advisory Group Customer Monitor Survey Series, Banking and Channels 2013, Question 27

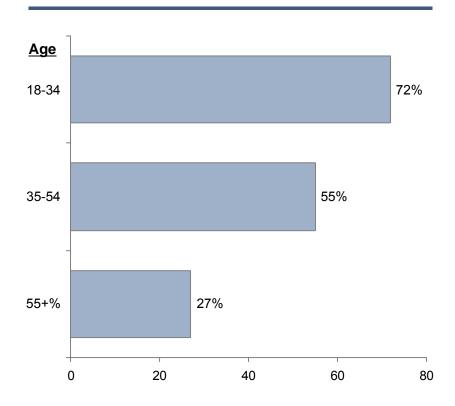


# Splintered Value Chain with Primary Banking Service Offerings by Non-Banks Appear to be Well Accepted

# Retail Bank Customers Willing To Bank With Specific Companies



# Retail Bank Customers Willing to Bank With Alternative Providers By Age



Source: The Digital Disruption in Banking, Accenture 2014

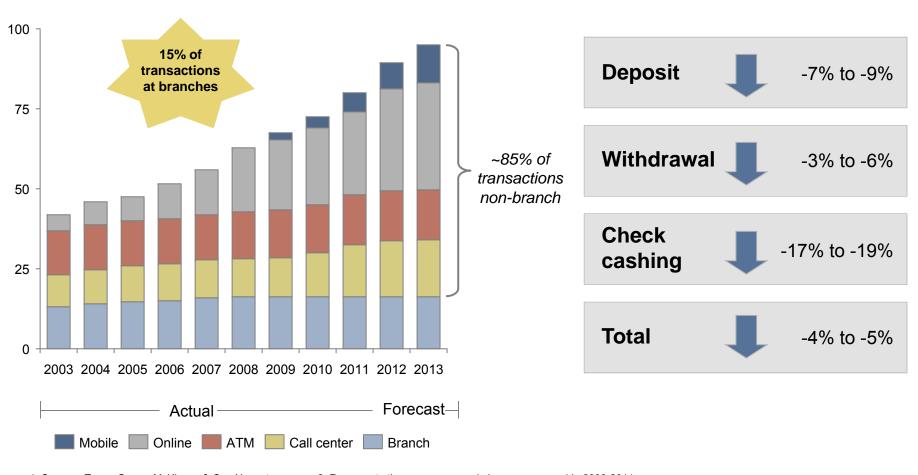


## **Branch Transaction Activity Migrating to** Mobile/Online Channels

# **U.S. Banking Transactions by Channel**

# (Billions)<sup>1</sup>

**U.S. Branch Transaction Activity<sup>2</sup>** (average annual change - 2008-11)

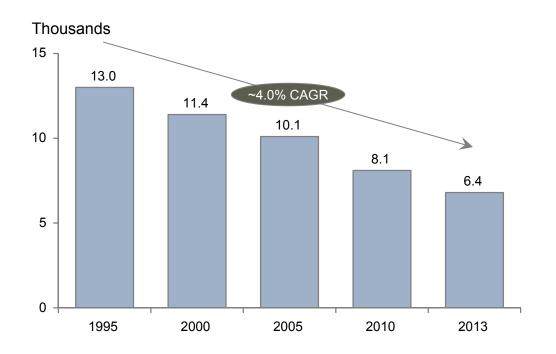


<sup>1.</sup> Source: Tower Group; McKinsey & Co., Novantas.



# Branch Traffic has Declined Approximately 4.0% per Year for an Aggregated Decline of 51% Over the Last 16 Years

# Average Branch Monthly Volume – Teller Transactions



"Branch foot-traffic is plummeting and branches are largely idle, except for the activities of the employees"

"Check writing declines 6-10% per year"

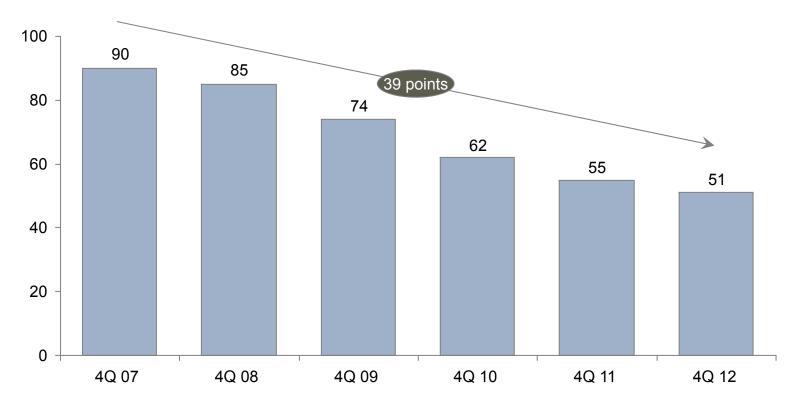
Bob Meara, Analyst, Celent

Source: FMSI 2013 Teller Line Study



# The Rollout of Remote Deposit Capture has had an Immediate Impact – Chase Example

% of deposit transactions completed at retail branch

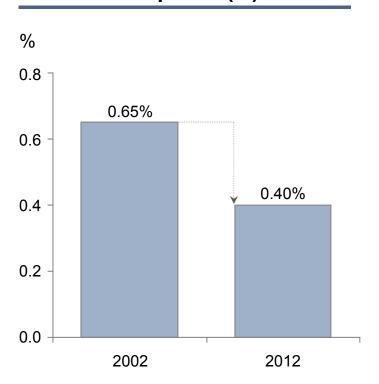


<sup>1.</sup> Chase data includes non-Chase ATMs Source: Gordon Smith, "Consumer & Community Banking" 2/26/13, J.P. Morgan & Chase, SNL Financial

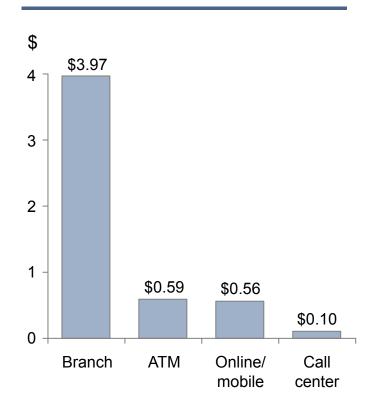


# Bank Deposit Revenue Sources have been Significantly Reduced and Cost per Branch Transaction is 40 Times that of a Call Center

# Service Charges/Total Deposits (%)



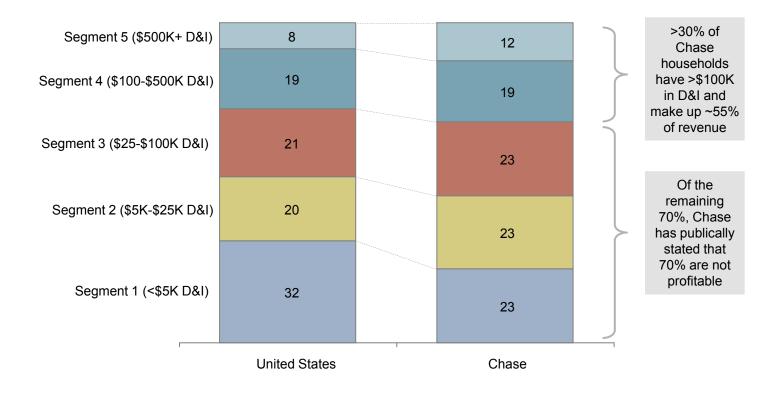
#### **Cost Per Transaction**



Source: FDIC; Baird estimates; PNC population

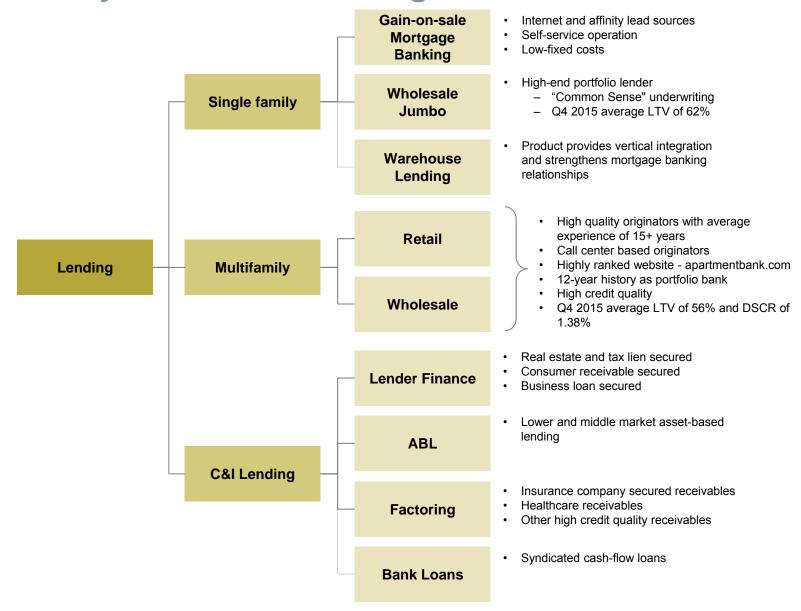


# **Branch Banks Cannot Cost-Effectively Serve Most Customers**





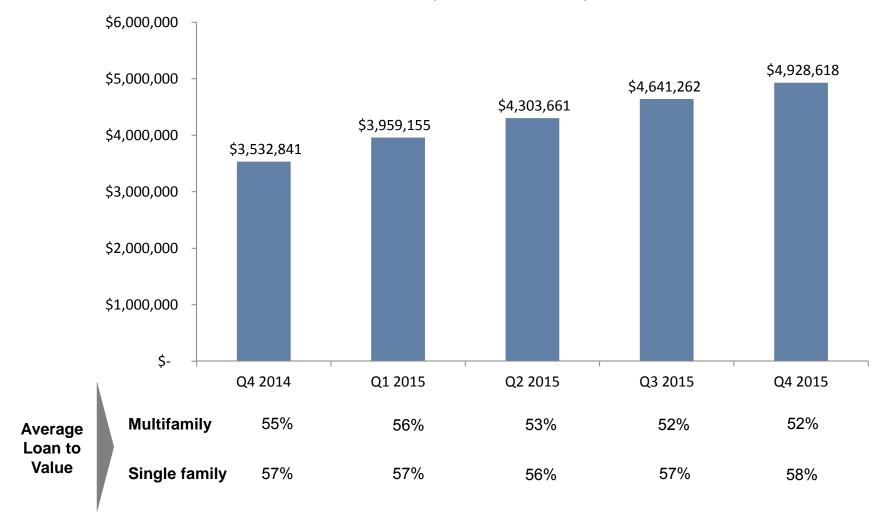
### **Primary Business – Lending**





# Our Asset Growth has been Driven by Strong and Profitable Organic Loan Production

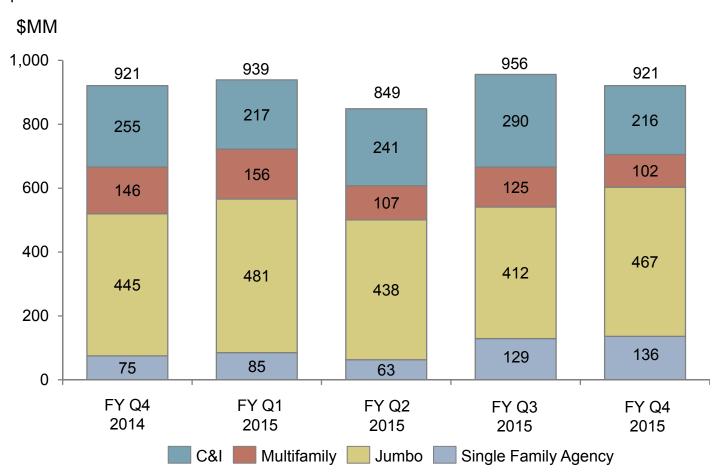
Net Loan Portfolio – End of Last Five Quarters (\$ in Thousands)





## **Total Loan Pipeline At Record High**

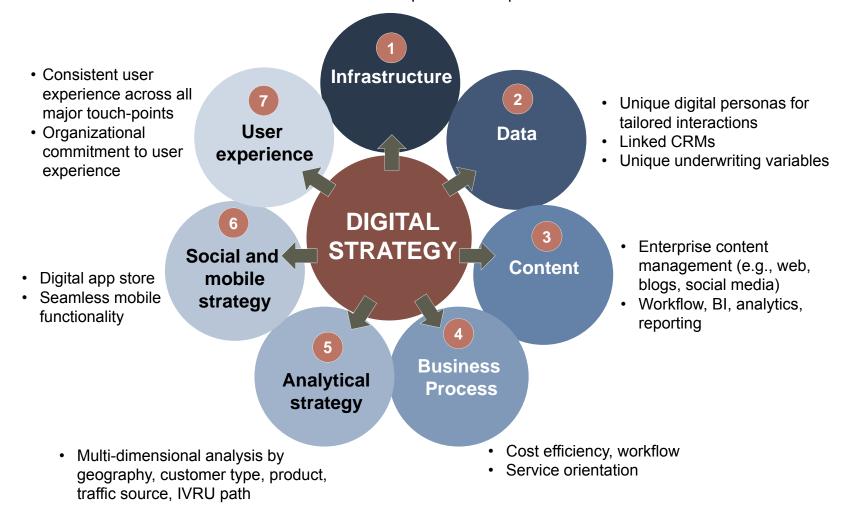






### **Coordinated Banking Digital Strategy**

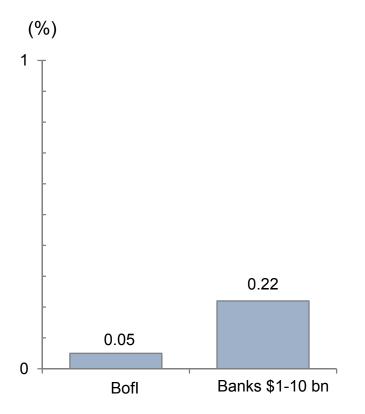
- New digital marketing technology stack
- · Enhancements to data warehouse
- Enterprise CRM implementation



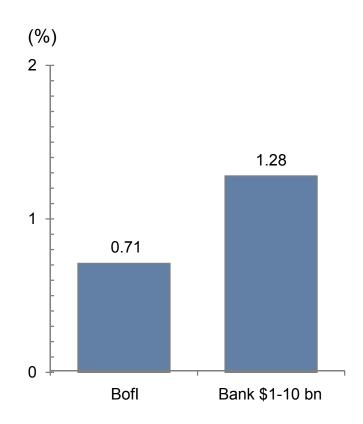


## **Best-in-Class Loan Quality**

#### **Total Charge-Offs<sup>1</sup>**



# Loans in non-accrual to total loans<sup>1</sup>

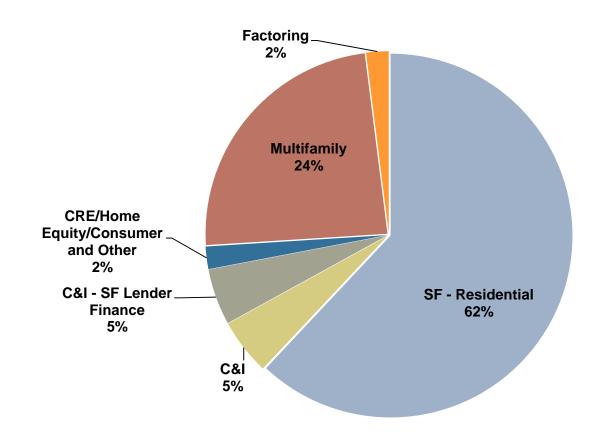


<sup>1.</sup> As reported in FDIC SDI report at 03/31/15 YTD. Total of 480 institutions included in the \$1-\$10 billion group.



# Loan Diversity – June 30, 2015

#### Loan Portfolio<sup>1</sup> 100% = \$5,001 Million



<sup>1.</sup> Gross loans before premiums, discounts and allowances



#### **H&R Block Transaction Overview**

# 7-Year Program Management Agreement

- Current Emerald prepaid debit card
- Emerald Advance Line of Credit
- Refund Transfer
- Credit Card (run-off)

**Exclusive cross-sell (future):** 

- Mortgage
- IRAs

# H&R Block Bank Deposit Assumption

- ~\$419 million dollars of deposits
  - 257,000 IRA accounts
  - Over 3 million
     Emerald Card
     accounts
- No deposit premium or purchase price

<sup>\*</sup>Both transactions closed August 31, 2015



#### **H&R Block Benefits**

#### **Strategic Benefits**

- Exclusive cross-sell opportunities for mortgages, IRAs and potentially other products (\*) to 1/6 of US households served by H&R Block
- 257,000 new deposit accounts with cross-marketing opportunities
- Adds consistent, high margin fee-based revenues over 7-year term
- Strategic partnership with iconic brand

- \$31-\$34 million annual projected revenues from three initial products
  - □ \$13-\$16 million after-tax income
  - Excludes potential benefits from low-cost deposits & future crosssell opportunities
- \$419 million IRA and Emerald Card deposits
  - No deposit premium paid
  - ☐ 11 basis points average cost
- Significantly accretive to ROE and efficiency ratio

**Financial Benefits** 

<sup>\*</sup>After OCC review



#### **Investment Summary**



Full service branchless banking platform with structural cost advantages vs. traditional banks



Superior growth and ROE relative to large and small competitors



Solid track record of allocating capital to businesses with best risk-adjusted returns



New business initiatives will generate incremental growth in customers, loans and profits



Robust risk management systems and culture has resulted in lower credit, counterparty and regulatory risks



#### **Contact Information**

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